

Op2

Optimizing | OperationsSM

There's no time to lose.

Protect your mission-critical with Op2.

Contact Op2 today.

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Op2 optimizing | operationsSM

Op timizing

In the war against downtime, the Op2 Watch Engineer is your first line of defense. Your full-time, on-site technician.

By working daily with your systems, the Op2 Watch Engineer keeps them working smoothly to create your most productive climate.

The Op2 Watch Engineer knows your building, your systems and their service records.

In case of an emergency, Op2 provides rapid response for a solution, 24 hours a day, 7 days a week.

Professionally trained.

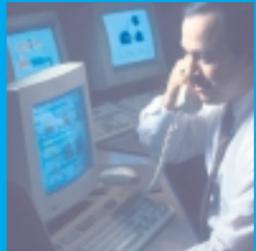
Knows your systems.

Always available.

If your business requires strict environmental envelope controls and electrical power dependability, you need Op2.

Protect your mission-critical with Op2.

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Average Cost of System Failure

| <i>Industry</i> | <i>Applications</i> | <i>Hourly Cost</i> |
|-----------------|---------------------|--------------------|
| Finance | Brokerage | \$6.45 million |
| Finance | Credit card sales | \$2.6 million |
| Media | Pay-Per-View | \$150 thousand |
| Retail | Home shopping (TV) | \$113 thousand |
| Retail | Catalog sales | \$90 thousand |
| Transportation | Airline reservation | \$89.5 thousand |

Source: Contingency Planning Research



Op2 works like 1 2 3

1

Op2 Watch Engineers and support staff are assigned to your facility as your single source for all technical services, including:

- HVAC
- Electrical
- Plumbing
- Security/Access Systems
- Fire Safety (Sprinklers and Alarms)
- UPS/Generators/Battery Systems
- Elevators/Escalators
- Switch Gear and ATS
- Light General Repair (painting, ceiling and wall repair)

2

Op2 Watch Engineers perform ongoing maintenance and repair to keep your mission-critical functions operating smoothly.

Op2 Watch Engineers: are expert in at least one technical discipline; have general knowledge of all other facility disciplines; can call on the Op2 Network of service providers when additional expertise is needed.

3

Op2 Watch Engineers can have instant, real-time back-up and notification through Op2's 24/7 Site Monitoring Center. The Op2 Monitoring Center has certified operating engineers on staff around the clock who know what to do in an emergency. We can monitor virtually any DDC building control system.

Every day, Op2 deals with problems that most operating engineers see only once in a lifetime.

Operations

To assure the highest quality service, all Op2 Network service providers maintain Op2's standards in response, pricing, and performance.

You can custom-tailor the Op2 service package to meet your business's specific requirements for technical services.



What does it take to be an Op2 Watch Engineer?
Each Op2 Watch Candidate must successfully complete the four steps of the Op2 Watch Qualification ProcessSM before qualifying as an Op2 Watch Engineer:

Step1

80 hours of on-site training or equivalent experience

40 hours Electrical Systems and Operations

10 hours Critical HVAC Systems and Operation

10 hours Procedures

10 hours Monitoring Systems

5 hours Fire Suppression System

5 hours Other Building Systems

Step2

Additional apprenticeship training

Each Op2 Watch Candidate helps already qualified Op2 Watch Engineers through all shifts, learning to execute routine work orders and take readings. Candidates also become familiar with customer terminology, equipment locations and other customer specifics during this qualifying period.

Step3

Examination

Candidates are placed in simulated emergency scenarios and must resolve the situations successfully.

Step4

Ongoing checks

Each Op2 Watch Engineer must complete: regular and continual competency checks; ongoing on-site training; at least 16 hours of off-site training per year in mission-critical systems.

Op2

Who is Op2?

Op2 is a division of Aircond, the Southeast's leader in HVAC systems service and maintenance. Aircond powers productivity.

Aircond has more than 60 years experience in the service and maintenance business, covering Georgia, North Carolina, South Carolina, Tennessee and Alabama. In 1992, Aircond was awarded the industry's most prestigious award: the national Contractor of the Year Award (*Contracting Business Magazine*).

Aircond's Op2 Group is also backed by Consolidated Engineering Services, Inc. (CESI). CESI employs more than 675 highly trained and experienced operating professionals at hundreds of properties across the U.S. Nearly 150 of these individuals are located at mission-critical sites.

Put the most advanced and experienced mission-critical operating capabilities on your team with Op2.

